

PRESS RELEASE

Da Nang Cloud Talk #2: From Real-World Operations Challenges to Building a Sustainable Cloud & DevOps Community in Central Vietnam

Da Nang, August 15, 2026 - Da Nang Cloud Talk #2, the second edition of the nonprofit community event series, took place at Swinburne Vietnam - Danang Campus, bringing together software engineers, technology professionals, students, and people interested in Cloud, DevOps, and security.



Under the theme “DevOps - Improve Efficiency, Reduce Costs Through Real-World Operations Challenges,” the second edition focused on practical problems that engineers regularly face when building and operating cloud systems. Topics ranged from infrastructure architecture and performance to traffic, security, and cost optimization.

Da Nang Cloud Talk #2 was organized by **SupremeTech** with speakers from **Amazon Web Services (AWS), TechX Corp. & Xbrain, pTrackly, Monstarlab, and SupremeTech.** **Swinburne University Vietnam - Danang Campus** supported the program as the venue sponsor.

More than a technical seminar, Da Nang Cloud Talk is designed as a nonprofit community initiative that is completely free for participants. Its goal is to create more opportunities for people working in or interested in Cloud and DevOps in Central Vietnam to meet, exchange experience, and learn from real-world challenges. Through these connections, the engineering community in the region can

continue to grow and contribute not only at the project or company level, but also more broadly across Vietnam and the region.

A Space for the Technical Community to Share and Learn

As cloud systems become increasingly important to business operations, the challenges engineers need to solve are also becoming more diverse. An architecture that is sound in theory may not be the best choice for every system. A small change in traffic handling or caching can have a significant impact on performance and cost, while evolving requirements around security, automation, and scalability continue to introduce new operational challenges.

With so many variables involved, engineers can benefit greatly from discussing problems with peers who have faced and solved similar situations. Sharing experience can provide new perspectives, shorten the path to a workable solution, and help teams avoid repeating issues that others have already learned from. This is why knowledge sharing and mutual support within the industry are an important part of professional growth for the Cloud and DevOps community.

Learning Through Practice and Real-World Operations Challenges

The content of Da Nang Cloud Talk #2 was built around three recurring themes: **performance, traffic, and security**, with each considered in direct relation to operational cost. Rather than focusing on theory alone, the program centered on three forms of learning: lessons from real-world cases, experience sharing with industry experts, and hands-on practice.

Knowledge and Lessons from Real-World Cases

In the first session, **Tran Phuoc Tuan - Infrastructure Engineer at SupremeTech** presented a case involving subnets, NAT, and the costs generated when traffic moves across Availability Zones on AWS. Beyond the specific technical solution, the session highlighted an engineer's ability to read the problem, understand the characteristics of each system, and identify the most appropriate path for a particular context. Instead of applying best practices mechanically, infrastructure engineers need to weigh factors such as performance, security, cost, and workload characteristics before making a decision.

Next, **Ngo Manh Ha - CEO of TechX Corp. & Xbrain** shared his perspective on **Agentic AI in system operations and optimization**. The session explored how artificial intelligence can support engineers in investigating problems, analyzing systems, and improving the efficiency of day-to-day operations.

From another angle, **Pham Thuc Phuoc - Infrastructure Manager at SupremeTech** presented **"Cut CloudFront Costs: Object Stats & Smart Caching."** The session focused on configuring CloudFront Behavior Rules appropriately to improve user experience while keeping content delivery costs under control.

Insights and Experience from Industry Experts

The technical program concluded with a panel discussion on **performance, traffic, and security**, featuring **Nguyen Van Dao - CTO of SupremeTech**, **Pham Thuc Phuoc - Infrastructure Manager at SupremeTech**, **Nguyen Gia Hung - Head of Solutions Architect for Viet Nam and Cambodia at Amazon Web Services**, **Nguyen Dinh Trong - Founder and CEO of pTrackly**, and **Huynh Van Bach - DevOps Leader at Monstarlab Vietnam**.

The discussion broadened the conversation from individual technical cases to the trade-offs engineering teams often need to make when operating systems. Participants also had time to ask the experts questions directly.

Putting Theory into Practice



One of this year's highlights was the hands-on challenge **Catch the Beacon: Suspicious Domain Forensic**. The organizing team created an AWS-based simulated environment where participants took on the role of cloud engineers, investigating suspicious activity and identifying potential security weaknesses.

The hands-on format generated strong engagement among younger engineers. Three participants completed the challenge with the top results and received prizes from the program. At each Da Nang Cloud Talk event, the organizing team aims to design a distinctive learning experience that delivers practical technical value to participants.

From a participant's perspective, **Ngan Phan** shared: *"What I liked about the program was that the topics were closely connected to the kinds of problems we often encounter at work. The atmosphere was also very friendly and welcoming throughout the event."*

From Cloud Talk #1 to a Growing Community



Da Nang Cloud Talk #2 continued the foundation established by **Da Nang Cloud Talk #1**, held in Da Nang in December 2025.

The first edition welcomed **nearly 100 participants and 15 speakers and panelists**, with topics covering enterprise cloud architecture, artificial intelligence, cloud security, Zero Trust, DevSecOps, and lessons from real-world system operations.

SupremeTech's vision for the series is not defined by the scale of any single event, but by the ability to sustain an environment where professional knowledge can be shared and continuously updated. By creating recurring opportunities to meet and exchange ideas, knowledge sharing can become a habit, while the community grows through meaningful relationships among peers, partners, and practitioners.

Pham Thuc Phuoc - Infrastructure Manager at SupremeTech, speaker, and member of the Da Nang Cloud Talk #2 Organizing Committee shared: *"From the beginning, Da Nang Cloud Talk was shaped as a space for the community to meet and share. We hope to see more contributions from engineers themselves, so that practical experience can be shared more widely and help build an increasingly connected technical community in Central Vietnam."*

As the community and its pool of technical talent continue to grow, the program also aims to broaden its content through contributions from people who first joined Da Nang Cloud Talk as

participants. In addition to speakers invited by the organizing team, engineers who want to share their experience with the community can register to become speakers at future editions.

In this way, the gap between “participant” and “contributor” can gradually become smaller, allowing knowledge within the community to be shaped by a wider range of perspectives and experiences.

Nguyen Dinh Trong, Founder and CEO of pTrackly shared: *“I chose to support Da Nang Cloud Talk because it gives technical professionals a space to speak openly about the challenges they face in their work. Exchanges like these are important for the community to learn and grow together.”*

About SupremeTech

SupremeTech is a software solutions company headquartered in Da Nang with a team of more than 200 people. The company currently focuses on three key areas: AI-driven development, omnichannel retail solutions, and custom technology solutions for clients in Vietnam and international markets, particularly Japan. With a product-focused mindset, SupremeTech aims to build solutions that deliver lasting value rather than simply meeting immediate technical requirements.

Alongside its core business, SupremeTech supports community initiatives that encourage knowledge sharing and create more opportunities for companies, engineers, technology professionals, and emerging talent in Da Nang to connect. Da Nang Cloud Talk is one of the initiatives developed in line with this commitment.

Event Information

Event: Da Nang Cloud Talk #2

Theme: DevOps - Improve Efficiency, Reduce Costs Through Real-World Operations Challenges

Time: 08:00-12:30, Saturday, August 15, 2026

Venue: Swinburne Vietnam - Danang Campus, 2/9 Street, Hoa Cuong, Da Nang

Organizer: SupremeTech

Venue Sponsor: Swinburne University Vietnam - Danang Campus

Organizations represented by speakers and guests: Amazon Web Services (AWS), TechX Corp. & Xbrain, pTrackly, Monstarlab, and SupremeTech

Event photos: [View the event photo folder](#)

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